Parts/Accessories



OpenSignal

Quick App User Guide

With Video Call Service









Checking the Network

Follow the instructions below to download and utilize the Opensignal app.

Downloading the Opensignal App:

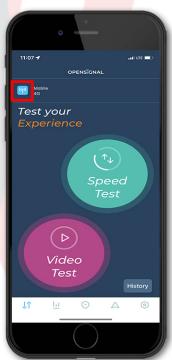
- For Android phones, go to the Google Play Store.
- For iPhones, go to the App Store.

Testing the Cellular Network:

- 1. The network must be Verizon or AT&T.
- 2. Click on the button for "Speed Test".
- 3. Once the test is done, observe your Download Speed, Upload Speed, and Latency.

Keep in mind this network test is specific to the network provider you have on your cell phone.

2.



3.







Apple



NOTE

Below are our strict requirements for a device with Video Call Service.

Download: >2.0 mbp/s Upload: >2.0 mbp/s Latency: <50 m/s



Ensure the mobile network is on 4G/LTE when testing your speed.

1.855.694.2837







Checking the Network

Follow the instructions below to utilize the Opensignal app.

Locating a tower:

 When you open the app, click the arrow/compass symbol on the bottom right.



- Hold your phone flat and rotate it like a compass.
- The arrow in the center will point toward the strongest tower.
- Point your antenna in that direction.





Network Type:

- Our cellular devices work on the 4G/LTE network.
- They will need to be tested on this specific network.



- Your phone may have 5G coverage, if so, you will need to switch it over to 4G.
- To do this, go into your phone settings, and change the Data Network to 4G.
- Now the Opensignal app should show the Mobile network as "4G".



Ensure the mobile network is on 4G/LTE when testing your speed.



